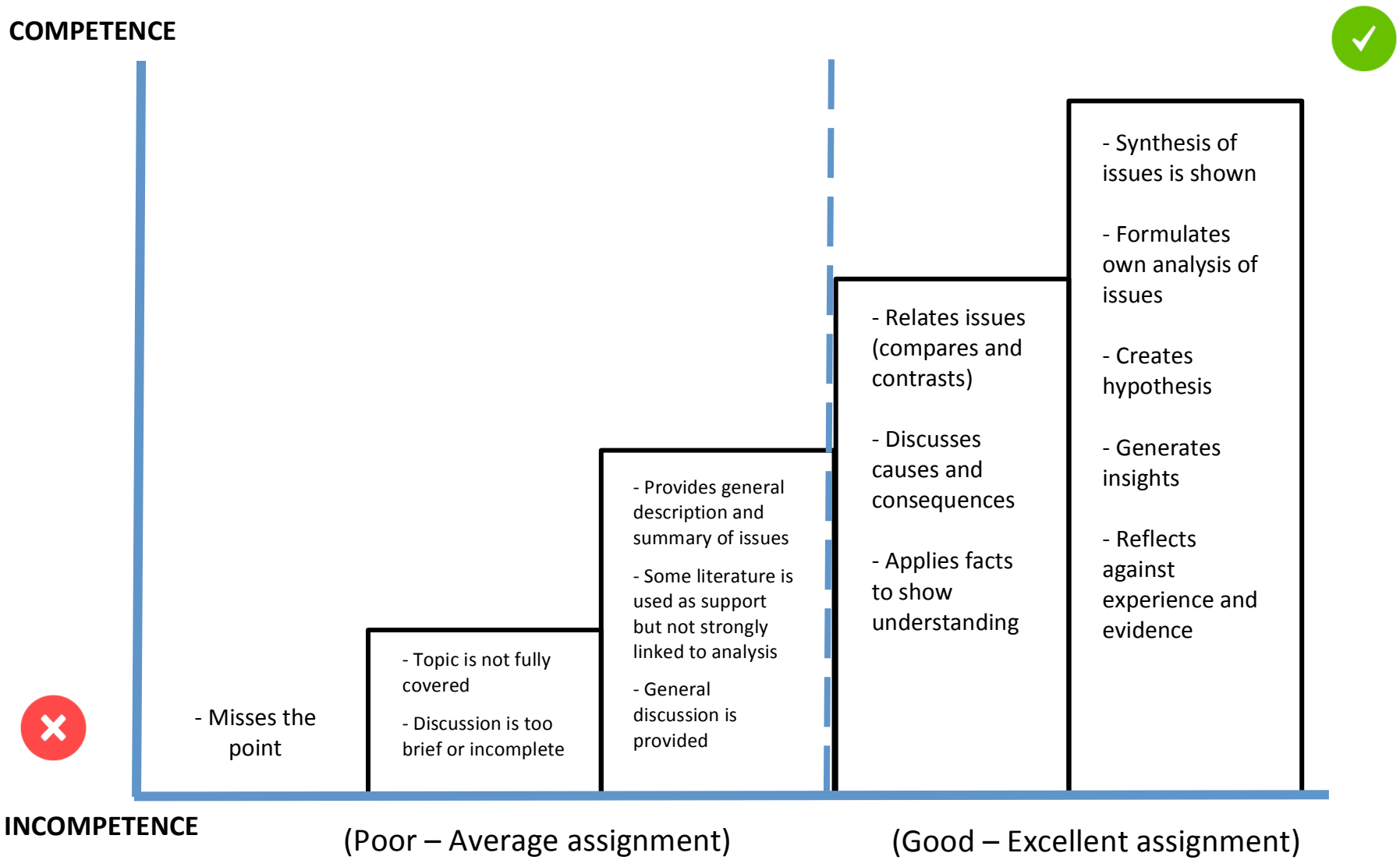UNDERSTANDING ASSIGNMENT EXPECTATIONS – FROM AVERAGE TO EXCELLENT